## VENDOR RESPONSIBILITY QUESTIONNAIRE FOR-PROFIT BUSINESS ENTITY

You have selected the For-Profit Non-Construction questionnaire which may be printed and completed in this format or, for your convenience, may be completed online using the New York State VendRep System.

## **COMPLETION & CERTIFICATION**

The person(s) completing the questionnaire must be knowledgeable about the vendor's business and operations. An owner or officer must certify the questionnaire and the signature must be notarized.

### NEW YORK STATE VENDOR IDENTIFICATION NUMBER (VENDOR ID)

The <u>Vendor ID</u> is a ten-digit identifier issued by New York State when the vendor is registered on the Statewide Vendor File. This number must now be included on the questionnaire. If the business entity has not obtained a <u>Vendor ID</u>, contact the IT Service Desk at <u>ITServiceDesk@osc.state.ny.us</u> or call 866-370-4672.

### **DEFINITIONS**

All underlined terms are defined in the "New York State Vendor Responsibility Definitions List," found at <u>www.osc.state.ny.us/vendrep/documents/questionnaire/definitions.pdf</u>. These terms may not have their ordinary, common or traditional meanings. Each vendor is strongly encouraged to read the respective definitions for any and all underlined terms. By submitting this questionnaire, the vendor agrees to be bound by the terms as defined in the "New York State Vendor Responsibility Definitions List" existing at the time of certification.

### RESPONSES

Every question must be answered. Each response must provide all relevant information which can be obtained within the limits of the law. However, information regarding a determination or finding made in error which was subsequently corrected is not required. Individuals and <u>Sole Proprietors</u> may use a Social Security Number but are encouraged to obtain and use a federal <u>Employer</u> <u>Identification Number (EIN)</u>.

## **REPORTING ENTITY**

Each vendor must indicate if the questionnaire is filed on behalf of the entire Legal Business Entity or an Organizational Unit within or operating under the authority of the Legal Business Entity and having the same EIN. Generally, the Organizational Unit option may be appropriate for a vendor that meets the definition of "Reporting Entity" but due to the size and complexity of the Legal Business Entity, is best able to provide the required information for the Organizational Unit, while providing more limited information for other parts of the Legal Business Entity and Associated Entities.

## ASSOCIATED ENTITY

An <u>Associated Entity</u> is one that owns or controls the <u>Reporting Entity</u> or any entity owned or controlled by the <u>Reporting Entity</u>. However, the term <u>Associated Entity</u> does **not** include "sibling organizations" (i.e., entities owned or controlled by a parent company that owns or controls the <u>Reporting Entity</u>), unless such sibling entity has a direct relationship with or impact on the <u>Reporting Entity</u>.

## STRUCTURE OF THE QUESTIONNAIRE

The questionnaire is organized into eleven sections. Section I is to be completed for the <u>Legal Business Entity</u>. Section II requires the vendor to specify the <u>Reporting Entity</u> for the questionnaire. Section III refers to the individuals of the <u>Reporting Entity</u>, while Sections IV-VIII require information about the <u>Reporting Entity</u>. Section IX pertains to any Associated Entities, with one question about their <u>Officials</u>/Owners. Section X relates to disclosure under the Freedom of Information Law (FOIL). Section XI requires an authorized contact for the questionnaire information.

# NEW YORK STATE VENDOR RESPONSIBILITY QUESTIONNAIRE FOR-PROFIT BUSINESS ENTITY

I. LEGAL BUSI	NESS ENTITY INFORMATION				
used in the last five	ve (5) years and the status (active or ina	ctive).			or <u>EIN</u>
Туре	Name	*	EIN	Status	
1.0 Legal Busine	ss Entity Type – Check appropriate box	and pro	vide additional information:		
X Corpora	tion (including <u>PC</u> )	Date of	Incorporation	March 26, 199	)
Limited L	Limited Liability Company (LLC or PLLC)     Date of Organization				
Partnersh	Partnership (including LLP, LP or General)       Date of Registration or Establishment				
Sole Prop	Sole Proprietor     How many years in business?				
Other	Other     Date Established				
If Other, explain:					
1.1 Was the Lega	1.1 Was the Legal Business Entity formed or incorporated in New York State?		Yes X No		
If 'No,' indicate jurisdiction where <u>Legal Business Entity</u> was formed or incorporated and attach a <u>Certificate of Good Standing</u> from the applicable jurisdiction or provide an explanation if a <u>Certificate of Good Standing</u> is not available.					
X United S	tates State <u>Delaware</u>				
Other	Country				
Explain, if no	ot available:				
1.2 Is the Legal H	1.2 Is the Legal Business Entity publicly traded?   Yes   X   No		Yes X No		
If "Yes," pro	vide <u>CIK Code</u> or Ticker Symbol				
1.3 Does the Legal Business Entity have a DUNS Number?   Yes   X		Yes X No			
If "Yes," Ent	er <u>DUNS</u> Number				

\*All underlined terms are defined in the "New York State Vendor Responsibility Definitions List," which can be found at <u>www.osc.state.ny.us/vendrep/documents/questionnaire/definitions.pdf</u>.

# VENDOR RESPONSIBILITY QUESTIONNAIRE FOR-PROFIT BUSINESS ENTITY

I. LEGAL BUSINESS ENTITY INFO	RMATION		
<ul> <li>1.4 If the <u>Legal Business Entity</u>'s <u>Principal Place of Business</u> is not in New York State, does the <u>Legal Business</u> <u>Entity</u> maintain an office in New York State?</li> <li>(Select "N/A," if <u>Principal Place of Business</u> is in New York State.)</li> </ul>		egal Business	Yes No X N/A
If "Yes," provide the address and tel	ephone number for one office located in New York State.		
Women-Owned Business Enterprise         Disadvantaged Business Enterprise         If "Yes," check all that apply:         New York State certified Mi	nority-Owned Business Enterprise (MBE) omen-Owned Business Enterprise (WBE)		☐ Yes X☐ No
1.6 Identify <u>Officials</u> and <u>Principal Owners</u> , if applicable. For each person, include name, title and percentage of ownership. Attach additional pages if necessary. If applicable, reference to relevant SEC filing(s) containing the required information is optional.			
Name	Title	Percentage Ow (Enter 0% if no	

# NEW YORK STATE VENDOR RESPONSIBILITY QUESTIONNAIRE

# FOR-PROFIT BUSINESS ENTITY

II. REPORTING ENTITY INFORMATION			
2.0 The <u>Reporting Entity</u> for this questionnaire is:			
Note: Select only one.			
X Legal Business Entity			
	Note: If selecting this option, " <u>Reporting Entity</u> " refers to the entire <u>Legal Business Entity</u> for the remainder of the questionnaire. (SKIP THE REMAINDER OF SECTION II AND PROCEED WITH SECTION III.)		der of the
Organizational Unit within and operating under the autho	rity of the Legal Business Entity		
SEE DEFINITIONS OF " <u>REPORTING ENTITY</u> " AND " <u>ORGANIZATIONAL UNIT</u> " FOR ADDITIONAL INFORMATION ON CRITERIA TO QUALIFY FOR THIS SELECTION.		ON CRITERIA TO	
Note: If selecting this option, " <u>Reporting Entity</u> " refers t remainder of the questionnaire. (COMPLETE THE REM. THIS QUESTIONNAIRE.)			
IDENTIFYING INFORMATION			
a) <u>Reporting Entity</u> Name			
Address of the Primary Place of Business (street, city, state, zip code)       Telephone			
			ext.
b) Describe the relationship of the <u>Reporting Entity</u> to the <u>L</u>	egal Business Entity		
c) Attach an organizational chart			
d) Does the Reporting Entity have a <u>DUNS</u> Number?			Yes No
If "Yes," enter <u>DUNS</u> Number			
e) Identify the designated manager(s) responsible for the bu For each person, include name and title. Attach addition	- i e i		
Name	Title		

# NEW YORK STATE VENDOR RESPONSIBILITY QUESTIONNAIRE FOR-PROFIT BUSINESS ENTITY

### INSTRUCTIONS FOR SECTIONS III THROUGH VII

For each "Yes," provide an explanation of the issue(s), relevant dates, the government entity involved, any remedial or corrective action(s) taken and the current status of the issue(s). For each "Other," provide an explanation which provides the basis for not definitively responding "Yes" or "No." Provide the explanation at the end of the section or attach additional sheets with numbered responses, including the Reporting Entity name at the top of any attached pages.

#### **III. LEADERSHIP INTEGRITY**

Within the past five (5) years, has any current or former reporting entity official or any individual currently or formerly having the authority to sign, execute or approve bids, proposals, contracts or supporting documentation on behalf of the reporting entity with any government entity been:

3.0 <u>Sanctioned</u> relative to any business or professional permit and/or license?	$\Box$ Yes <b>X</b> $\Box$ No $\Box$ Other
3.1 <u>Suspended</u> , <u>debarred</u> , or <u>disqualified</u> from any <u>government contracting process</u> ?	Yes X No Other
3.2 The subject of an <u>investigation</u> , whether open or closed, by any <u>government entity</u> for a civil or criminal violation for any business-related conduct?	Yes X No Other
<ul> <li>3.3 Charged with a misdemeanor or felony, indicted, granted immunity, convicted of a crime or subject to a judgment for:</li> <li>a) Any business-related activity; or</li> <li>b) Any crime, whether or not business-related, the underlying conduct of which was related to truthfulness?</li> </ul>	Yes X No Other
For each "Yes" or "Other" explain:	

IV. INTEGRITY – CONTRACT BIDDING Within the past five (5) years, has the reporting entity:	
4.0 Been <u>suspended</u> or <u>debarred</u> from any <u>government contracting process</u> or been <u>disqualified</u> on any government procurement, permit, license, concession, franchise or lease, including, but not limited to, <u>debarment</u> for a violation of New York State Workers' Compensation or Prevailing Wage laws or New York State Procurement Lobbying Law?	Yes X No
4.1 Been subject to a denial or revocation of a government prequalification?	Yes X No
4.2 Been denied a contract award or had a bid rejected based upon a <u>non-responsibility finding</u> by a <u>government entity</u> ?	Yes X No
4.3 Had a low bid rejected on a government contract for failure to make good faith efforts on any Minority- Owned Business Enterprise, Women-Owned Business Enterprise or Disadvantaged Business Enterprise goal or statutory affirmative action requirements on a previously held contract?	Yes X No
4.4 Agreed to a voluntary exclusion from bidding/contracting with a government entity?	Yes X No
4.5 Initiated a request to withdraw a bid submitted to a <u>government entity</u> in lieu of responding to an information request or subsequent to a formal request to appear before the <u>government entity</u> ?	Yes X No
For each "Yes," explain:	

# VENDOR RESPONSIBILITY QUESTIONNAIRE FOR-PROFIT BUSINESS ENTITY

V. INTEGRITY – CONTRACT AWARD Within the past five (5) years, has the reporting entity:	
5.0 Been <u>suspended</u> , cancelled or <u>terminated for cause</u> on any <u>government contract</u> including, but not limited to, a <u>non-responsibility finding</u> ?	Yes X No
5.1 Been subject to an <u>administrative proceeding</u> or civil action seeking specific performance or restitution in connection with any <u>government contract</u> ?	Yes X No
5.2 Entered into a formal monitoring agreement as a condition of a contract award from a government entity?	Yes X No
For each "Yes," explain:	

VI. CERTIFICATIONS/LICENSES Within the past five (5) years, has the reporting entity:	
6.0 Had a revocation, suspension or disbarment of any business or professional permit and/or license?	Yes X No
6.1 Had a denial, decertification, revocation or forfeiture of New York State certification of <u>Minority-Owned</u> <u>Business Enterprise</u> , <u>Women-Owned Business Enterprise</u> or federal certification of <u>Disadvantaged Business</u> <u>Enterprise</u> status for other than a change of ownership?	Yes X No
For each "Yes," explain:	

VII. LEGAL PROCEEDINGS Within the past five (5) years, has the reporting entity:	
7.0 Been the subject of an <u>investigation</u> , whether open or closed, by any <u>government entity</u> for a civil or criminal violation?	Yes X No
7.1 Been the subject of an indictment, grant of immunity, <u>judgment</u> or conviction (including entering into a plea bargain) for conduct constituting a crime?	☐ Yes X☐ No
7.2 Received any OSHA citation and Notification of Penalty containing a violation classified as <u>serious or</u> <u>willful</u> ?	Yes X No
7.3 Had a <u>government entity</u> find a willful prevailing wage or supplemental payment violation or any other willful violation of New York State Labor Law?	☐ Yes X☐ No
7.4 Entered into a consent order with the New York State Department of Environmental Conservation, or received an enforcement determination by any government entity involving a violation of federal, state or local environmental laws?	Yes X No
<ul> <li>7.5 Other than previously disclosed:</li> <li>a) Been subject to fines or penalties imposed by <u>government entities</u> which in the aggregate total \$25,000 or more; or</li> <li>b) Been convicted of a criminal offense pursuant to any administrative and/or regulatory action taken by any <u>government entity</u>?</li> </ul>	Yes X No
For each "Yes," explain:	

HealthNow New York Inc. AC 3290-S (Rev. 9/13) dba BlueCross BlueShield of Western New York and BlueShield of Northeastern New York Administrative Proposal Sector 44 are 100000000

# NEW YORK STATE VENDOR RESPONSIBILITY QUESTIONNAIRE FOR-PROFIT BUSINESS ENTITY

VIII. FINANCIAL AND ORGANIZATIONAL CAPACITY	
8.0 Within the past five (5) years, has the <u>Reporting Entity</u> received any <u>formal unsatisfactory performance</u> <u>assessment(s)</u> from any <u>government entity</u> on any contract?	Yes X No
If "Yes," provide an explanation of the issue(s), relevant dates, the <u>government entity</u> involved, any remedial action(s) taken and the current status of the issue(s). Provide answer below or attach additional sheets with numbers of the issue of the i	
8.1 Within the past five (5) years, has the <u>Reporting Entity</u> had any <u>liquidated damages</u> assessed over \$25,000?	Yes X No
If "Yes," provide an explanation of the issue(s), relevant dates, contracting party involved, the amount assesse status of the issue(s). Provide answer below or attach additional sheets with numbered responses.	d and the current
8.2 Within the past five (5) years, have any <u>liens</u> or <u>judgments</u> (not including UCC filings) over \$25,000 been filed against the <u>Reporting Entity</u> which remain undischarged?	Yes X No
If "Yes," provide an explanation of the issue(s), relevant dates, the Lien holder or Claimant's name(s), the am and the current status of the issue(s). Provide answer below or attach additional sheets with numbered respon	
8.3 In the last seven (7) years, has the <u>Reporting Entity</u> initiated or been the subject of any bankruptcy proceedings, whether or not closed, or is any bankruptcy proceeding pending?	Yes X No
If "Yes," provide the bankruptcy chapter number, the court name and the docket number. Indicate the current proceedings as "Initiated," "Pending" or "Closed." Provide answer below or attach additional sheets with nur	
8.4 During the past three (3) years, has the <u>Reporting Entity</u> failed to file or pay any tax returns required by <u>federal</u> , state or local tax laws?	Yes X No
If "Yes," provide the taxing jurisdiction, the type of tax, the liability year(s), the tax liability amount the <u>Repo</u> file/pay and the current status of the tax liability. Provide answer below or attach additional sheets with numbers of the tax liability.	
8.5 During the past three (3) years, has the <u>Reporting Entity</u> failed to file or pay any New York State unemployment insurance returns?	Yes X No
If "Yes," provide the years the <u>Reporting Entity</u> failed to file/pay the insurance, explain the situation and any corrective action(s) taken and the current status of the issue(s). Provide answer below or attach additional she responses.	
8.6 During the past three (3) years, has the <u>Reporting Entity</u> had any <u>government audit(s) completed</u> ?	Yes X No
<ul> <li>a) If "Yes," did any audit of the <u>Reporting Entity</u> identify any reported significant deficiencies in internal control, fraud, illegal acts, significant violations of provisions of contract or grant agreements, significant abuse or any <u>material disallowance</u>?</li> </ul>	Yes No
If "Yes" to 8.6 a), provide an explanation of the issue(s), relevant dates, the <u>government entity</u> involved, any r corrective action(s) taken and the current status of the issue(s). Provide answer below or attach additional she responses.	

HealthNow New York Inc. AC 3290-S (Rev. 9/13) dba BlueCross BlueShield of Western New York and BlueShield of Northeastern New York Administrative Proposal Sector 44 are 100000000

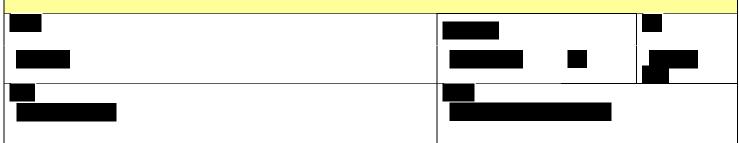
# NEW YORK STATE VENDOR RESPONSIBILITY QUESTIONNAIRE FOR-PROFIT BUSINESS ENTITY

IX. ASSOCIATED ENTITIES	
This section pertains to any entity(ies) that either controls or is controlled by the <u>reporting entity</u> . (See definition of " <u>associated entity</u> " for additional information to complete this section.)	
9.0 Does the Reporting Entity have any Associated Entities?	
Note: All questions in this section must be answered if the <u>Reporting Entity</u> is either:	$\mathbf{X}$ Yes $\square$ No
<ul> <li>An Organizational Unit; or</li> </ul>	
<ul> <li>The entire Legal Business Entity which controls, or is controlled by, any other entity(ies).</li> </ul>	
If "No," SKIP THE REMAINDER OF SECTION IX AND PROCEED WITH SECTION X.	
<ul> <li>9.1 Within the past five (5) years, has any <u>Associated Entity Official</u> or <u>Principal Owner</u> been charged with a misdemeanor or felony, indicted, granted immunity, convicted of a crime or subject to a judgment for:</li> <li>a) Any business-related activity; or</li> <li>b) Any crime, whether or not business-related, the underlying conduct of which was related to truthfulness?</li> </ul>	Yes X No
If "Yes," provide an explanation of the issue(s), the individual involved, his/her title and role in the <u>Associa</u> relationship to the <u>Reporting Entity</u> , relevant dates, the <u>government entity</u> involved, any remedial or correct the current status of the issue(s).	
9.2 Does any <u>Associated Entity</u> have any currently undischarged <u>federal</u> , New York State, New York City or New York local government <u>liens</u> or <u>judgments</u> (not including UCC filings) over \$50,000?	Yes X No
If "Yes," provide an explanation of the issue(s), identify the <u>Associated Entity</u> 's name(s), <u>EIN(s)</u> , primary relationship to the <u>Reporting Entity</u> , relevant dates, the Lien holder or Claimant's name(s), the amount of the current status of the issue(s). Provide answer below or attach additional sheets with numbered responses.	
9.3 Within the past five (5) years, has any <u>Associated Entity</u> :	
a) Been <u>disqualified</u> , <u>suspended</u> or <u>debarred</u> from any <u>federal</u> , New York State, New York City or other New York local <u>government contracting process</u> ?	Yes X No
b) Been denied a contract award or had a bid rejected based upon a <u>non-responsibility finding</u> by any <u>federal</u> , New York State, New York City, or New York local <u>government entity</u> ?	Yes X No
c) Been <u>suspended</u> , <u>cancelled</u> or <u>terminated for cause</u> (including for <u>non-responsibility</u> ) on any <u>federal</u> , New York State, New York City or New York local <u>government contract</u> ?	Yes X No
d) Been the subject of an <u>investigation</u> , whether open or closed, by any <u>federal</u> , New York State, New York City, or New York local <u>government entity</u> for a civil or criminal violation with a penalty in excess of \$500,000?	Yes X No
e) Been the subject of an indictment, grant of immunity, <u>judgment</u> , or conviction (including entering into a plea bargain) for conduct constituting a crime?	Yes X No
f) Been convicted of a criminal offense pursuant to any administrative and/or regulatory action taken by any <u>federal</u> , New York State, New York City, or New York local <u>government entity</u> ?	Yes X No
g) Initiated or been the subject of any bankruptcy proceedings, whether or not closed, or is any bankruptcy proceeding pending?	Yes X No
For each "Yes," provide an explanation of the issue(s), identify the <u>Associated Entity</u> 's name(s), <u>EIN(s)</u> , practivity, relationship to the <u>Reporting Entity</u> , relevant dates, the <u>government entity</u> involved, any remedial taken and the current status of the issue(s). Provide answer below or attach additional sheets with numbered	or corrective action(s)

# NEW YORK STATE VENDOR RESPONSIBILITY QUESTIONNAIRE FOR-PROFIT BUSINESS ENTITY

X. FREEDOM OF INFORMATION LAW (FOIL)		
10. Indicate whether any information supplied herein is believed to be exempt from disclosure under the Freedom of Information Law (FOIL).	🗌 Yes	X No
Note: A determination of whether such information is exempt from FOIL will be made at the time of any request for disclosure under FOIL.		
If "Yes," indicate the question number(s) and explain the basis for the claim.		

# XI. AUTHORIZED CONTACT FOR THIS QUESTIONNAIRE



#### VENDOR RESPONSIBILITY QUESTIONNAIRE FOR-PROFIT BUSINESS ENTITY

### Certification

The undersigned: (1) recognizes that this questionnaire is submitted for the express purpose of assisting New York State government entities (including the Office of the State Comptroller (OSC)) in making responsibility determinations regarding award or approval of a contract or subcontract and that such government entities will rely on information disclosed in the questionnaire in making responsibility determinations; (2) acknowledges that the New York State government entities and OSC may, in their discretion, by means which they may choose, verify the truth and accuracy of all statements made herein: and (3) acknowledges that intentional submission of false or misleading information may result in criminal penalties under State and/or Federal Law, as well as a finding of non-responsibility. contract suspension or contract termination.

#### The undersigned certifies that he/she:

- is knowledgeable about the submitting Business Entity's business and operations;
- has read and understands all of the questions contained in the questionnaire:
- has not altered the content of the questionnaire in any manner:
- has reviewed and/or supplied full and complete responses to each question;
- to the best of his/her knowledge, information and belief, confirms that the Business Entity's responses are true, accurate and complete, including all attachments, if applicable;
- understands that New York State government entities will rely on the information disclosed in the questionnaire when entering into a contract with the Business Entity; and
- is under an obligation to update the information provided herein to include any material changes to the Business Entity's responses at the time of bid/proposal submission through the contract award notification, and may be required to update the information at the request of the New York State government entities or OSC prior to the award and/or approval of a contract, or during the term of the contract.

Signature of Owner/Officia	
Printed Name of Signatory	John Harrison
Title	General Mahagur
Name of Business	WebMD Health Services Group, Inc.
Adaress	2701 NW Vaughn St., Str. 700
City. State, Zip	Portland, OF 97210'
Sworn to before me this	$1 \uparrow $ day of $-1 \downarrow \downarrow \downarrow \downarrow \downarrow$ , $20 \gtrsim$ ;
то 	Notary Public
SANDRAL NOTARY PUBLIC, No. 01G	State of New York

Qualified in Nassau County Commission Expires September 18, 20 21